Appendix A: Acronyms

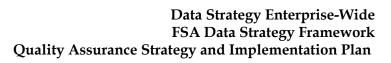| Acronym	Definition
AAR (AAF)	Abbreviated Applicant Record (Abbreviated Applicant File)
AMF	Account Maintenance Fee
AP	Accounts Payable
AR	Accounts Receivable
AWG	Administrative Wage Garnishment
CARS	Common Audit Resolution System
CBT	Computer Based Training
CDDTS	Conditional Disability and Discharge Tracking System
CDR	Cohort Default Rate
CFO	Chief Financial Office
CIO	Chief Information Office
CMDM	Credit Management Data Mart
CMO	Case Management and Oversight
CMM	Capability Maturity Model
CMMI	Capability Maturity Model - Integration
COD	Common Origination and Disbursement
COPQ	Cost Of Poor Quality
COTS	Commercial Off The Shelf
COTW	Corrections on the Web
CPS	Central Processing System
CSB	Common Servicing for Borrowers
CSID	Common Student Identifier
CTQ	Critical To Quality
DBA	Database Administrator
DL	Direct Loan
DLCS	Direct Loan Consolidation System
DLDM	Delinquent Loan Data Mart
DLOS	Direct Loan Origination System
DLSS	Direct Loan Servicing System
DLSS	Direct Loan Servicing System
DMCS (DCS)	Debt Management Collection System (Debt Collection System)
DOD	Department of Defense
DOJ	Department of Justice
DRAP	Default Reduction Assistance Program

Acronym	Definition
DUNS	Data Universal Numbering System
EAI	Enterprise Application Integration
eCB	Campus-Based System (Web Based)
ECMC	Educational Credit Management Corporation
EDCAPS	ED Central Application Processing Systems
EFC	Expected Family Contribution
EFT	Electronic File Transfer
eMPN	Electronic Master Promissory Note
FAA	Financial Aid Administrator
FAFSA	Free Application for Federal Student Aid
FAH	Financial Aid History
FARS	Financial Accounting Reporting System
FDP	Federal Defaulters Program
FFEL	Federal Family Education Loan
FFELP	Federal Family Education Loan Program
FISAP	Fiscal Operations Report and Application to Participate (Campus Based Programs)
FISL	Federally Insured Student Loan
FMEA	Failure Modes and Effect Analysis
FMS	Financial Management System
FMSS	Financial Management System Software
FOTW	FAFSA on the Web
FP	Financial Partners
FP Data Mart	Financial Partners Data Mart
FSA	Federal Student Aid
FSEOG	Federal Supplemental Education Opportunity Grant
FSOP	Federal Salary Offset Program
FTP	File Transfer Protocol
FWS	Federal Work Study
GA	Guaranty Agency
GAO	General Accounting Office
GAPS	Grants Administrative and Payment System
GL	General Ledger
GUI	Graphic User Interface
HEAL	Health Education Assistance Loan
HHS	Health and Human Services

Acronym	Definition
HUD	Housing and Urban Development
IAM	Institution Assessment Model
IDC	Imaging Data Capture
INS	Immigration and Naturalization Service
IPP	Interim Payment Process
IRS	Internal Revenue Service
ISIR	Institutional Student Information Report
IV&V	Independent Verification & Validation
LAP	Lender Application Process
LaRS	Lender Reporting System
LEAP	Leveraging Education Assistance Partnership
LID	Lender Identifier
LPIF	Loan Processing and Issue Fee
NDNH	National Directory of New Hires
NIST	National Institute of Standards and Technology
NPC	National Processing Center
NSLDS	National Student Loan Data System
NYSHESC	New York State Higher Education Services Corporation
OIG	Office of the Inspector General
OMB	Office of Management and Bugdet
OPA	Organization Participation Agreement
OPE	Office of Post-Secondary Education
PCA	Private Collection Agency
PEPS	Post-Secondary Education Participation System
PFA	Planned Fee Adjustment
PIC	Public Inquiry Contract
PIN	Personal Identification Number
PIR	Post Implementation Review
PLUS	Parental Loan Underwriting for Students
PM	Participation Management
P-Note	Promissory Note
PRR	Production Readiness Review
RFMS	Recipient Financial Management System
RID	Routing Identifier
ROI	Return on Investment
ROTW	Renewals on the Web

Acronym	Definition
SAIG	Student Aid Internet Gateway
SAR	Student Aid Report
SFOTW	Spanish FAFSA on the Web
SIPOC	Supplier Input Process Output Customers
SLEAP	Special Leveraging Education Assistance Partnership
SLPC	Student Loan Processing Center
SME	Subject Matter Expert
SS	Selective Service
SSA	Social Security Administration
SSCR	Student Status Confirmation Report
SSIM	Standard Student Identification Method
SSN	Social Security Number
TIAA CREF	Teachers Insurance and Annuity Association College Retirement Equities Fund
TOP	Treasury Offset Program
TPM	Trading Partner Management
TQM	Total Quality Management
USPS	United States Postal Service
VOB	Voice of Business
VOC	Voice of Customer
VOE	Voice of Employee
VFA	Voluntary Flexible Agreement
XML	Extensible Markup Language